

Mike Nordquist
4543 Hoover Lane
Stevensville, MT 59870

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April 7, 2008

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Ravalli County Commissioners

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Ravalli County Commissioners
215 S. 4th Street
Suite A
Hamilton, MT 59840

Re: Non caring/responsive Road Department

Dear Commissioners:

Please look at the enclosed photo. This is the result of Hoover Lane in front of our house having been graded in early March. I've no doubt you will agree it was a very unprofessional job of grading. In the 5 plus years we've lived here, we've not had reason to complain but this time was a bit much. Shortly after the grading, I called the Road Department to complain. The lady I spoke with said she would pass it on to the supervisor and asked for my phone number, which was given.

After about 10-14 days, I called back to inquire if my complaint had fallen on deaf ears. The same nice lady informed me it hadn't (I think she was wrong) and that she would have a supervisor call me that day. Well, yep, you guess it. It's been two weeks since that last call and I've not heard anything from anyone at the road department.

Assuming that unlike the Road Department, you will actually do something about my complaint, tell the Road Department not to bother to fix it as my wife got so tired of looking at the ugly berm she raked it all out! If someone cares however, a drive up and down Hoover lane will show other evidence of the inferior job of grading.

Its too late to fix the lousy grading job in front of our place, but its not too late for you to make certain our county residents are treated with professionalism and courtesy.

Sincerely,


Mike Nordquist

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